



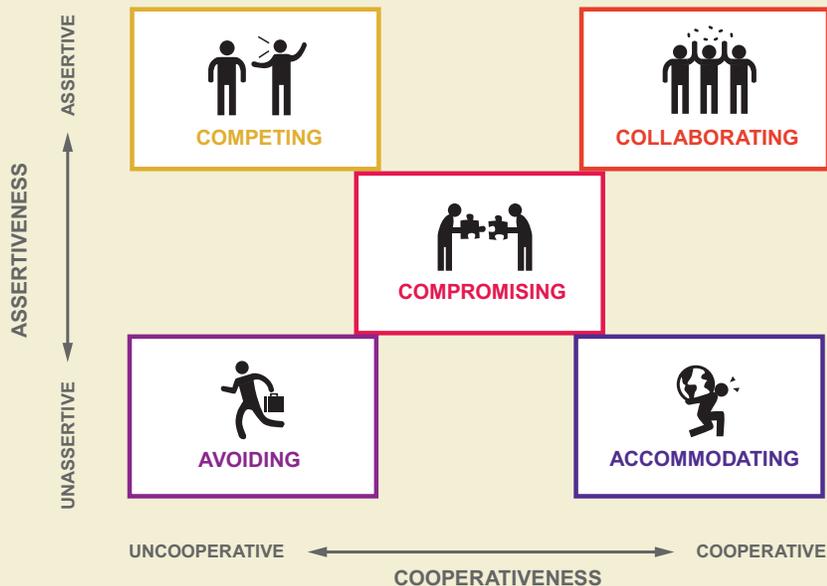
Thomas-Kilmann Conflict Mode Instrument (TKI)

The TKI is the world's best-selling tool for helping people understand how different conflict-handling styles affect interpersonal and group dynamics—and for empowering them to choose the appropriate style for any situation.

TKI Quick Facts

- Has rock-solid reliability and validity, with built-in control for social desirability.
- Demonstrates that different behaviors are neither good nor bad but simply different ways of dealing with conflict.
- Can be used with the MBTI® assessment for deeper insights into personality and conflict management.

Explore the TKI Model



THE TKI IS THE WORLD'S BEST-SELLING CONFLICT MANAGEMENT ASSESSMENT BECAUSE IT:

- Facilitates learning to use five practical, situation-specific styles for dealing with conflict effectively
- Helps trainers, managers, and other professionals open productive one-on-one and group discussions around conflict
- Reflects today's gender, racial, ethnic, age, and job-level diversity in the workplace—based on an updated normative sample
- Is quick (30 items, takes just 15 minutes) and easy to understand

THE TKI ASSESSMENT IS IDEAL FOR A WIDE RANGE OF APPLICATIONS, INCLUDING:

- Conflict management
- Team building
- Leadership development
- Performance improvement
- Stress reduction
- Retention

To access more resources, such as videos, white papers, research, and sample reports, visit www.cpp.com/TKI.

800-624-1765 : www.cpp.com : The Myers-Briggs® experts

Myers-Briggs is a registered trademark of the Myers & Briggs Foundation, Inc., in the United States and other countries. The CPP and TKI logos are trademarks or registered trademarks of CPP, Inc.